



RETURN POLICY:

You may return equipment within 30 days from the date the original equipment was purchased or shipped. Returned equipment must be in the manufacturer's original packaging and be in like-new condition (no physical or water damage). The return must include all original components such as the device, battery, charger, etc. Refunds for like-new equipment returned within 30 days will be through the original payment method and may take up to 60 days.

Activation Fees and Service Usage Fees are non-refundable.

WARRANTY:

From the date of purchase, as evidenced by a copy of the receipt, (a) the Product hardware is warranted as follows:

- Qualcomm InGeo PCD 8110 – 90 Days
- Calamp LMU 2500 – 1 Year
- Sendum PT200 Tracker – 1 Year
- Sendum PT200 Batteries – 90 Days

The equipment is to be free from defects in materials and workmanship under normal intended use ("Limited Warranty"). This Limited Warranty does not cover physical damage to the outside casing of the Product. Except as set forth in this paragraph, the Product is provided to You "AS IS" without a warranty of any kind. The warranty in this paragraph extends only to You as the original purchaser. Your sole and exclusive remedy under this warranty is, at the seller's option, (a) repair or replacement of any non-conforming hardware, or (b) refund to You of the purchase price paid by You for the Product, as evidenced by the purchase receipt.

DISCLAIMER OF WARRANTY: EXCEPT AS SPECIFIED IN THIS WARRANTY AND TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, ALL EXPRESS OR IMPLIED REPRESENTATIONS AND WARRANTIES WITH RESPECT TO THE SUBJECT MATTER HEREOF, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT ARE HEREBY EXPRESSLY EXCLUDED. NEITHER THE MANUFACTURER NOR ANY OTHER PARTIES INVOLVED IN THE PRODUCTION OR SUPPLY (COLLECTIVELY, THE "SUPPLIERS") SHALL BE LIABLE FOR DEFECTS OR MALFUNCTIONS NOT REPRODUCIBLE OR WHICH WERE CAUSED BY MISUSE; NEGLIGENCE; IMPROPER INSTALLATION OR TESTING; UNAUTHORIZED TAMPERING, REPAIR OR MODIFICATION; OR DAMAGES DUE TO ACCIDENT, FIRE, LIGHTNING OR OTHER FORCE MAJEURE.

The Product is not designed, manufactured or intended for use in hazardous environments requiring fail-safe performance, such as in the operation of nuclear facilities, aircraft navigation or communication systems, high-risk medical situations, or military environments ("High Risk Activities") and any express or implied warranty of fitness for High Risk Activities is expressly disclaimed.

LIMITATION OF LIABILITY: IN NO EVENT SHALL THE MANUFACTURER OR SUPPLIERS BE LIABLE FOR LOST REVENUE, PROFIT OR DATA, OR OTHER SPECIAL, INDIRECT, CONSEQUENTIAL, INCIDENTAL OR PUNITIVE DAMAGES HOWEVER CAUSED AND REGARDLESS OF THEORY OF LIABILITY ARISING OUT OF THE USE OF OR INABILITY TO USE THE PRODUCT, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

In no event shall the manufacturer's or Suppliers' liability to You, whether in contract, tort (including negligence), or otherwise, exceed the purchase price paid by You for the Product.



NOTICE TO CONSUMERS: This Agreement gives You specific legal rights that may vary depending on local law. Some jurisdictions do not allow the exclusion or limitation of implied warranties or the limitation of incidental or consequential damages for certain products supplied to consumers, or the limitation of liability for personal injury. So, the above limitations and exclusions may be limited in their application to You. Where implied warranties are not allowed to be excluded in their entirety, they will be limited to the duration of the applicable written warranty.

GOVERNING LAW AND EXPORT REGULATIONS: This Agreement is made under and shall be governed by and construed according to the laws of the state of Georgia. The United Nations Convention on Contracts for the International Sale of Goods shall not apply. The Product may be subject to U.S. export control laws and may be subject to export or import regulations in other countries. You agree to comply strictly with all such regulations and acknowledge that You have the responsibility to obtain any required licenses to export, re-export, or import the Product.

OBTAINING RETURN and WARRANTY SERVICE:

Return Merchandise Authorization Request, Contact Customer Service:

Omnilink Systems
6120 Windward Parkway, Suite 100
Alpharetta, GA 30005
Tel: 800-863-5248
Fax: 678-624-5967

BE SURE TO HAVE THE EQUIPMENT MODEL AND SERIAL NUMBER, AND BILLING AND SHIPPING ADDRESSES ON HAND WHEN CALLING.

When returning a product, mark the RMA clearly on the outside of the package. Include a complete description of the problem and the name and telephone number of a contact person. **RETURN REQUESTS WILL NOT BE PROCESSED WITHOUT THIS INFORMATION.**

For units in warranty, customers are responsible for shipping charges to Omnilink Systems. For units returned out of warranty, customers are responsible for all shipping charges. Return shipping instructions are the responsibility of the customer.