

Referral List



24/7 Helpline: 1-800-272-3900. For more information visit www.alz.org

Adult Protective Services

Name	Address	City	Phone	WebAddress	Service-Provided
Dependent Adult Abuse Hotline			(800) 362-2178	www.dhs.state.ia.us	Dependent Adult Abuse Reporting
Dept. of Elder Affairs	510 E. 12th St. Suite 2	Des Moines	(800) 532-3213	www.state.ia.us/elderaffairs	Area Agency on Aging Case Management HCBS Waivers Long-Term Care Ombudsman Senior Advocacy SHIP
Dept. of Human Services - Allamakee County	P.O. Box 286	Decorah	(800) 611-7781	www.dhs.state.ia.us	Dep. Adult Abuse Reporting HCBS Waivers Medicaid Info
Dept. of Human Services - Benton County	114 E. 4th St.	Vinton	(319) 472-4746	www.dhs.state.ia.us	Dep. Adult Abuse Reporting Home & Community Based Waivers Medicaid Info
Dept. of Human Services - Black Hawk County	1407 Independence Ave.	Waterloo	(319) 291-2441	www.dhs.state.ia.us	Dep. Adult Abuse Reporting Home & Community Based Waivers Medicaid Info
Dept. of Human Services - Bremer County	209 20th St. SW, PO Box 822	Waverly	(319) 352-4233	www.dhs.state.ia.us	Dep. Adult Abuse Reporting Home & Community Based Waivers Medicaid Info
Dept. of Human Services - Buchanan County	1415 1st St. West	Independence	(319) 334-6091	www.dhs.state.ia.us	Dep. Adult Abuse Reporting HCBS Waivers Medicaid Info
Dept. of Human Services - Butler County	713 Elm, PO Box 306	Allison	(319) 267-2594	www.dhs.state.ia.us	Dep. Adult Abuse Reporting Home & Community Based Waivers Medicaid Info
Dept. of Human Services - Cedar County	101 Lynn St.	Tipton	(877) 272-0614	www.dhs.state.ia.us	Dep. Adult Abuse Reporting Home & Community Based Waivers Medicaid Info
Dept. of Human Services - Chickasaw County	910 E. Main	New Hampton	(641) 228-5713	www.dhs.state.ia.us	Dep. Adult Abuse Reporting Home & Community Based Waivers Medicaid Info
Dept. of Human Services - Clayton County	100 Sandpit Rd.	Elkader	(800) 632-0014	www.dhs.state.ia.us	Dep. Adult Abuse Reporting Home & Community Based Waivers Medicaid Info

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Name	Address	City	Phone	WebAddress	Service-Provided
Dept. of Human Services - Fayette County	126A N. Vine St., PO Box 476	West Union	(563) 422-5634	www.dhs.state.ia.us	Dep. Adult Abuse Reporting Home & Community Based Waivers Medicaid Info
Dept. of Human Services - Grundy County	704 H Ave.	Grundy Center	(319) 267-2594	www.dhs.state.ia.us	Dep. Adult Abuse Reporting Home & Community Based Waivers Medicaid Info
Dept. of Human Services - Howard County	205 E. 2nd St.	Cresco	(800) 611-7781	www.dhs.state.ia.us	Dep. Adult Abuse Reporting HCBS Waivers Medicaid Info
Dept. of Human Services - Iowa County	950 Franklyn Ave.	Marengo	(319) 472-4746	www.dhs.state.ia.us	Dep. Adult Abuse Reporting Home & Community Based Waivers Medicaid Info
Dept. of Human Services - Johnson County	911 N. Governor	Iowa City	(319) 356-6050	www.dhs.state.ia.us	Dep. Adult Abuse Reporting Home & Community Based Waivers Medicaid Info
Dept. of Human Services - Jones County	500 W. Main	Anamosa	(319) 462-3557	www.dhs.state.ia.us	Dep. Adult Abuse Reporting Home & Community Based Waivers Medicaid Info
Dept. of Human Services - Linn County	411 3rd St. SE, Suite 300 & 400	Cedar Rapids	(319) 892-6700	www.dhs.state.ia.us	Dep. Adult Abuse Reporting Home & Community Based Waivers Medicaid Info
Dept. of Human Services - Tama County	129 W. High St.	Toledo	(641) 484-3406	www.dhs.state.ia.us	Dep. Adult Abuse Reporting Home & Community Based Waivers Medicaid Info
Dept. of Human Services - Washington County	2715 Lexington Blvd., Bldg. #3	Washington	(319) 863-0049	www.dhs.state.ia.us	Dep. Adult Abuse Reporting Home & Community Based Waivers Medicaid Info
Dept. of Human Services - Winneshiek County	2307 US 52 South, PO Box 286	Decorah	(563) 382-2928	www.dhs.state.ia.us	Dep. Adult Abuse Reporting HCBS Waivers Medicaid Info

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Name	Address	City	Phone	WebAddress	Service-Provided
Hawkeye Valley Area Agency on Aging	2101 Kimball Ave. Suite 320	Waterloo	(800) 779-8707	www.hvaaa.org	Adult Protective Services Case Management Dep. Adult Abuse Reporting Family Caregiver Support Senior Advocacy SHIIP
Heritage Area Agency on Aging	6301 Kirkwood Blvd. SW, PO Box 2068	Cedar Rapids	(800) 332-5934	www.heritageaaa.org	Adult Protective Services Case Management Dep. Adult Abuse Reporting Family Caregiver Support Senior Advocacy SHIIP
Iowa Department of Inspections and Appeals	Lucas State Office Bldg., 321 E. 12th St.	Des Moines	(515) 281-7102	www.state.ia.us/government/dia	Adult Protective Services Dep. Adult Abuse Reporting
Iowa Dept. of Public Health	321 E. 12th St.	Des Moines	(515) 281-7689	www.idph.state.ia.us	Adult Protective Services
Iowa Home Health Hotline	Lucas State Office Bldg. 321 E. 12th St.	Des Moines	(800) 383-4920	www.state.ia.us/government/dia	Adult Protective Services Dep. Adult Abuse Reporting
Long Term Care Ombudsman - Carol DeBoom- NE Iowa	2101 Kimball Ave.	Waterloo	(319) 272-2050	www.state.ia.us/elderaffairs	Adult Protective Services
Long Term Care Ombudsman - Kim Cooper - East Iowa			(800) 532-3213	www.state.ia.us/elderaffairs	Adult Protective Services
Long Term Care Ombudsman - Pam Railsback - SE Iowa			(800) 532-3213	www.state.ia.us/elderaffairs	Adult Protective Services
Long-Term Care Complaint Hotline			(800) 532-3213	www.state.ia.us/elderaffairs	Adult Protective Services Dep. Adult Abuse Reporting
Northland Area Agency on Aging	808 River St.	Decorah	(800) 233-4603	www.northlandaging.com	Adult Protective Services Case Management Dep. Adult Abuse Reporting Family Caregiver Support Senior Advocacy SHIIP

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Nursing Home Complaint and Abuse Hotline			(877) 686-0027	www.state.ia.us/government/dia	Adult Protective Services Dependent Adult Abuse Reporting
VA Benefits Hotline			(866) 687-7382	www.state.ia.us/elderaffairs	VA Benefits
Welfare Fraud Hotline			(800) 831-1394	www.dhs.state.ia.us	Adult Protective Services

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