

One to One Service

Call the Alzheimer's Association®
Midlands Chapter office to
schedule an appointment.

We're here to help and offer
hope. All day. Every day.

24/7 Helpline:

800.272.3900

Web page:

www.alz.org/midlands

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Midlands Chapter

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Headquarters Office

1941 South 42nd Street, Suite 205
Omaha, NE 68105
Business Phone: 402.502.4301
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24/7 Contact Center: 800.272.3900

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Care Consultation

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Care Consultation

Care Consultation is a combination of services to assist families dealing with Alzheimer's disease or a related dementia. Aspects of Care Consultation may include: providing information and making referrals, active listening, follow-up.

Methods of Identifying Individuals::

- Calls to chapter
- Walk-ins
- E-mail
- Contact Center
- Health Fairs
- In-office visits
- Outreach site visits
- Support Groups
- Referral



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The care consultant will provide the following (if applicable):

- Offer the caregiver ways to problem solve
- Offer referrals to community resource. This is done through community resource lists.
- Offer active listening for the caregiver/ family members and remain neutral in disagreements.
- Answer questions on the disease for the caregiver.
- Partner with the family throughout the disease process.
- Provide literature and information on various aspects.
- Provide future information and educational opportunities.
- Maintain confidentiality with the caregiver or family member requesting the service

The care consultant will not:

- Make calls for the caregiver regarding facility placement or set appointments to acquire outside community services.
- Make recommendations on specific facilities/agencies in the community.
- Offer therapeutic counseling in any way.
- Screen the individual with the disease for competencies.
- Offer an assessment of the care needs of the individual with the disease.
- Make recommendations on medication usage and dosage amounts.
- Offer hands -on- care for the individual with the disease.
- Do care planning for the individual with the disease.
- Provide transportation for the individual with the disease and his/her family.

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