



Please Note: It is important that your loved one receive quality care. The information is based on the provider's description of their own services. We cannot guarantee, endorse, or recommend any provider listed and the information may change without notice. This is an informational list only and we update it regularly. Through our 24-hour Helpline and Care Consultation program, we have the skills to coach you on how to use these resources and how to make them successful for your situation. We can help you know when it's relevant and how to be a good consumer of the resource. Call one of our experts today. Furthermore, if you notice any resource listed with inaccurate information, please let us know.

## New Madrid County, MO

### Aging Resources (Regional)

<b>CLAIM (Community Leaders Assisting the Insured of Missouri)</b> 200 North Keene Street, Suite 101, Columbia, MO 65201-	(573) 817-8300 or (800) 390-3330
<b>Elder Abuse &amp; Neglect Hotline (DHSS)</b> Missouri Department of Health and Senior Services, PO Box 570, Jefferson City, MO 65	(573) 751-4842 or (800) 392-0210
<b>Family Support Division -- New Madrid County</b> 350 US Highway 61 South, New Madrid, MO 63869	(573) 748-5533 or (800) 735-2466
<b>Long-Term Care Ombudsman Program (Cape Girardeau)</b> 1219 North Kingshighway, Suite 100, Cape Girardeau, MO 63701-	(573) 335-3331 or (800) 392-8771
<b>Missouri Aging Information Network (<a href="http://www.moaging.com">http://www.moaging.com</a>)</b> 1121 Business Loop 70 East, Suite 2A, Columbia, MO 65201-	(573) 443-5823 or (800) 369-5211
<b>New Madrid County Health Department</b> 406 Highway 61, New Madrid, MO 63869-	(573) 748-5541 or (800) 870-5541
<b>Social Security Administration (New Madrid)</b> 711 York Drive, Sikeston, MO 63801-	(573) 471-9503 or (800) 772-1213
<b>Southeast Missouri Area Agency on Aging</b> 1219 North Kingshighway, Suite 100, Cape Girardeau, MO 63701-	(573) 335-3331 or (800) 392-8771

### Alternative Living Arrangements (Sheltered-Supportive Care)

<b>Gideon Housing Authority</b> 135 Haven Street, Gideon, MO 63848-	(573) 448-3215
<b>Golden Age Center (New Madrid)</b> 925 Pinnell Lane, New Madrid, MO 63869-	(573) 748-2681

### Attorneys and Legal Services

<b>Legal Services of Southern MO (Charleston)</b> PO Box 349, 116 North Main Street, Charleston, MO 63834-	(573) 683-3786 or (800) 748-7456
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### Community Organizations - Other Helpful Services

<b>Business Regional Planning Commission</b> 105 East North Main, Dexter, MO 63841-	(573) 614-5178
<b>Delta Area Economic Opportunity Corp. (Main Office)</b> 99 Skyview Road, Portageville, MO 63873-	(573) 379-3851 or (800) 748-8320
<b>Delta Area Economic Opportunity Corp. (New Madrid County)</b> 420 Virginia Avenue, PO Box 256, New Madrid, MO 63869-	(573) 748-5680 or (800) 748-8320
<b>Social Security Administration (Union)</b> 1275 North Highway 47, Union, MO 63084-	(800) 772-1213

### Counseling - Mental Health

# New Madrid County, MO

## Counseling - Mental Health

<b>Bootheel Counseling Services</b> 760 Plantation Boulevard, PO Box 1043, Sikeston, MO 63801-	(573) 471-0800
<b>Missouri Delta Medical Center (Behavioral Health)</b> 1008 North Main Street, Sikeston, MO 63801-5099	(573) 471-1600 or (800) 455-8253
<b>New Madrid Family Clinic</b> 409 Mott Street, New Madrid, MO 63869-	(573) 748-2592
<b>Professional Counseling Group (Dexter)</b> 11437 Magnolia, PO Box 826, Dexter, MO 63841-	(573) 624-6969
<b>Tilghman Clinic Counseling Service</b> 319 Moore Avenue, Sikeston, MO 63801-	(573) 471-2070

## Crisis Intervention Services

<b>American Red Cross (Cape Girardeau)</b> 2430 Myra Drive, Cape Girardeau, MO 63703-	(573) 335-9471
<b>Delta Area Economic Opportunity Corp. (Main Office)</b> 99 Skyview Road, Portageville, MO 63873-	(573) 379-3851 or (800) 748-8320
<b>Delta Area Economic Opportunity Corp. (New Madrid County)</b> 420 Virginia Avenue, PO Box 256, New Madrid, MO 63869-	(573) 748-5680 or (800) 748-8320
<b>Missouri Crisis Access Response System (MOCARS)</b>	(800) 356-5395
<b>Missouri Delta Medical Center (Behavioral Health)</b> 1008 North Main Street, Sikeston, MO 63801-5099	(573) 471-1600 or (800) 455-8253

## Elder Care Consultants (GCM, Advocates, Home Eval)

<b>Veterans Care Coordination, LLC</b> 1000 Edgewater Point, Suite 201, Lake Saint Louis, MO 63367-	(855) 380-4400
<b>Veterans Home Care, LLC</b> 11861 Westline Industrial Drive, Suite 750, Saint Louis, MO 63146-3325	(314) 514-2444 or (877) 390-6377

## Equipment Providers - Medical Supplies

<b>Alzheimer's Store, The</b> 3197 Trout Place Road, Cumming, GA 30041-	(800) 752-3238 or (678) 947-4001
<b>CapTel</b> 450 Science Drive, Madison, WI 53711-	(800) 233-9130 or (888) 269-7477
<b>Clover Care</b> 10764 Indian Head Industrial Blvd., Saint Louis, MO 63132-	(877) 411-3631 or (314) 423-7400
<b>Extended Health Services</b> 105 Russell Street, Suite B, Hayti, MO 63851-	(573) 359-2930 or (800) 210-9711
<b>Heartland Home Health Care (Sikeston)</b> 1006 Linn Street, Sikeston, MO 63801-	(573) 471-5831
<b>Heartland Oxygen Medical Equipment</b> 412 Tanner Street, PO Box 1336, Sikeston, MO 63801-	(573) 472-3300
<b>Home Care Equipment</b> 1135 Lester Street, Poplar Bluff, MO 63901-	(573) 686-3720

\*RCF1or2 = Residential Care; ALF1or2 = Assisted Living; ICF = Intermediate Care; SNF = Skilled Nursing;  
SCU = Special Memory Care Unit; Medicaid = Medicaid licensed facility

# New Madrid County, MO

## Equipment Providers - Medical Supplies

<b>Independent Living Aids, Inc.</b> 200 Robbins Lane, Jericho, NY 11753-	(516) 937-1848 or (800) 537-2118
<b>Independent You</b> 434 Springfield Pike, Cincinnati, OH 45215-	(513) 761-1866 or (877) 463-3968
<b>Missouri Assistive Technology</b>	(816) 655-6700 or (800) 647-8557
<b>Romedic</b> 300 West Chestnut Street, PO Box 388, Suite B, Ephrata, PA 17522-	(888) 625-4343
<b>VNA of Southeast MO -- Home Medical Equipment</b> 1112 South Bypass, Kennett, MO 63857-	(573) 888-0417 or (800) 919-5892
<b>Woodbury Products, Inc., - Catalogue</b> Department 250, Island Park, NY 11558-	(800) 777-1111

## Home Delivered Meals

<b>OAKS (Older Adults Keep Serving) of Portageville</b> 105 East Main Street, Portageville, MO 63873-	(573) 379-3811
<b>OAKS Nutrition Site (New Madrid)</b> 925 Pinnell Drive, New Madrid, MO 63869-	(573) 748-2577
<b>Retired Senior Volunteer Program/RSVP (Caruthersville)</b> 1101 Carleton, PO Box 542, Caruthersville, MO 63830-	(573) 333-1380
<b>Southeast Missouri Area Agency on Aging</b> 1219 North Kingshighway, Suite 100, Cape Girardeau, MO 63701-	(573) 335-3331 or (800) 392-8771

## Hospice Agencies

<b>4 Oaks Hospice</b> 1615 West Business Highway 60, Suite A & B, Dexter, MO 63841-	(573) 624-3655 or (888) 294-9595
<b>Crown Hospice</b> 2858 Professional Court, Cape Girardeau, MO 63703-	(573) 335-4800 or (866) 703-4801
<b>Legacy Hospice, Inc. - Kennett</b> 607 Billington Street, Kennett, MO 63857-3215	(573) 888-4946 or (866) 321-4946
<b>Southeast Hospice</b> 1701 Lacey Street, Cape Girardeau, MO 63701-	(573) 335-6208 or (888) 397-0646
<b>VNA of Southeast MO (Kennett - Home Office)</b> 100 East Harrison Street, PO Box 768, Kennett, MO 63857-	(573) 888-5892 or (800) 286-5892
<b>VNA of Southeast MO (Sikeston)</b> 1218 Linn Road, PO Box 1608, Sikeston, MO 63801-	(573) 471-0520 or (800) 481-0520

## In-Home Agencies (Companion - Private Duty)

<b>A+ Incorporated Home Services</b> 1006 Davis Boulevard, PO Box 1305, Sikeston, MO 63801-	(573) 471-0957 or (877) 477-6943
<b>Advantage Nursing Services</b> 2127 Innerbelt Business Center Drive, Suite 100, Saint Louis, MO 63114-	(866) 383-3535 or (314) 991-3166
<b>Allen Home Care Service</b> 808 South Kingshighway, Sikeston, MO 63801-	(573) 472-2644 or (800) 333-0453
<b>Amedisys Home Health Care (Poplar Bluff)</b> 2955 Kanell Blvd, Poplar Bluff, MO 63901-	(573) 727-9687 or (800) 448-7172

# New Madrid County, MO

## In-Home Agencies (Companion - Private Duty)

<b>American Home Care (East Prairie)</b> 112 East Chestnut, East Prairie, MO 63845-	(573) 649-3316 or (800) 335-0339
<b>American Home Care (Kennett)</b> 808 North Bypass, PO Box 534, Kennett, MO 63857-	(573) 888-0399 or (800) 335-0339
<b>American In-Home Service Agency</b> Route 3, PO Box 2199, Doniphan, MO 63935-	(573) 996-2224 or (877) 474-7727
<b>Bootheel In-Home Care Services, LLC</b> 527 State Hwy. W, PO Box 26, Kewanee, MO 63860-	(573) 748-5905 or (800) 573-5844
<b>Bucks Homecare Services</b> 2199 State Highway Z, PO Box 130, Braggadocio, MO 63826-	(573) 757-6257 or (573) 757-6616
<b>Caring Hands In Home Care</b> 16287 Highway 61, Matthews, MO 63867-	(573) 472-8175
<b>Caring Hearts Homecare</b> 507 North Walnut, PO Box 211, Dexter, MO 63841-	(573) 624-9100 or (877) 624-9100
<b>Continu-Care Home Care Services (Missouri Delta Medical Center)</b> 1118 North Main Street, Sikeston, MO 63801-	(573) 472-2234 or (800) 724-0410
<b>Continue Care Home Maker Services</b> 606 Matthews Avenue, Sikeston, MO 63801-	(573) 471-1438 or (800) 221-7612
<b>Cotoneaster, Inc.</b> 509 Ward Avenue, Caruthersville, MO 63830-	(573) 333-5777 or (888) 330-7671
<b>Covenant Care Services, LLC</b> 120 South Mine La Motte Street, Fredericktown, MO 63645-	(573) 783-6256 or (866) 783-6256
<b>Delta New Hope In Home Services</b> 205 South Highway 51, Puxico, MO 63960-	(573) 222-3166 or (888) 560-3166
<b>Dexter Home Health Care (Caregiver Counseling)</b> 716 Hickory Hills Drive, Dexter, MO 63841-	(573) 624-3511
<b>Extended Health Services</b> 105 Russell Street, Suite B, Hayti, MO 63851-	(573) 359-2930 or (800) 210-9711
<b>Extra Hands, Inc.</b> 937 Broadway, Suite 103, Cape Girardeau, MO 63701-	(573) 334-5333 or (573) 334-5357
<b>Friends In-Home Service</b> Highway 25 North, #27, PO Box 197, Malden, MO 63863-	(573) 334-5553 or (888) 276-5553
<b>Genesis Home Care (Campbell)</b> 212 West Grand Avenue, Campbell, MO 63933-	(573) 246-3044 or (866) 246-8500
<b>Home Advantage</b> 808 Hunter Avenue Suite 3, PO Box 687, Sikeston, MO 63801-	(573) 472-4165 or (800) 914-6555
<b>Mid-South Service Group, Inc.</b> 317 East Main, PO Box 376, Portageville, MO 63873-	(573) 379-9358 or (800) 281-6579
<b>Phelps In-Home Care</b> 201 West Sturdivant, POBox 84, Advance, MO 63730-	(573) 722-5655
<b>Poplar Bluff Regional Medical Center (Home Health Care)</b> 2620 North Westwood Boulevard, Poplar Bluff, MO 63901-	(573) 686-8144
<b>Senior Companion Program (VNA of Southeast MO)</b> 100 West Harrison Street, PO Box 768, Kennett, MO 63857-	(573) 888-5892 or (800) 286-5892
<b>Smith &amp; Associates Home Care</b> 118 South 3rd Street, PO Box 432, Hayti, MO 63851-	(573) 359-2586
<b>Southeast Missouri Options, Inc.</b> 345 Daisy, Jackson, MO 63755-	(573) 243-7133 or (888) 474-9426

# New Madrid County, MO

## In-Home Agencies (Companion - Private Duty)

<b>TLC Home Services</b> 507 East Cedar, Bertrand, MO 63823-	(573) 683-3713 or (888) 951-5111
<b>Tri-County Group XV (Kennett)</b> 100 College, PO Box 785, Kennett, MO 63857-	(573) 888-5917 or (800) 333-2487
<b>Tri-County Group XV (Sikeston)</b> 1226 Linn Street, PO Box 400, Sikeston, MO 63801-	(573) 472-1196 or (800) 333-2486
<b>VNA of Southeast MO (Kennett - Home Office)</b> 100 East Harrison Street, PO Box 768, Kennett, MO 63857-	(573) 888-5892 or (800) 286-5892
<b>VNA of Southeast MO (Sikeston)</b> 1218 Linn Road, PO Box 1608, Sikeston, MO 63801-	(573) 471-0520 or (800) 481-0520
<b>White &amp; Associates Home Assistance</b> PO Box 902, Caruthersville, MO 63830-	(573) 333-0084 or (888) 333-2106

## Law Enforcement Agencies

<b>Gideon (MO) Police Department</b> 109 Main Street, Gideon, MO 63848-	(573) 448-5362
<b>Lilbourn (MO) Police Department</b> PO Box 643, Lilbourn, MO 63862-	(573) 688-2513
<b>Missouri State Highway Patrol - Troop E</b> 4947 Highway 67 North, Poplar Bluff, MO 63901-8719	(573) 840-9500
<b>Morehouse (MO) Police Department</b> 113 E. Beech Street, PO Box 53, Morehouse, MO 63868-	(573) 667-5575
<b>New Madrid (MO) Police Department</b> 537 A Mott Street, New Madrid, MO 63869-	(573) 748-5901
<b>New Madrid County (MO) Sheriff's Department</b> 2 Couthouse Square, New Madrid, MO 63869-	(573) 748-2516
<b>Parma (MO) Police Department</b> 103 East Main, PO Box 668, Parma, MO 63870-	(573) 357-4641
<b>Portageville (MO) Police Department</b> 201 East Main Street, Portageville, MO 63873-	(573) 379-5519

## Long Term Care Information and Quality of Care Assistance

<b>Long-Term Care Ombudsman Program (Cape Girardeau)</b> 1219 North Kingshighway, Suite 100, Cape Girardeau, MO 63701-	(573) 335-3331 or (800) 392-8771
<b>Ombudsman Program (Missouri State)</b> PO Box 570, Jefferson City, MO 65102-	(573) 526-0727 or (800) 309-3282

## Long Term Care Options (Assisted, Skilled, Special Care)

<b>Benchmark Healthcare of Matthews</b> 609 South Railroad Street, Matthews, MO 63867-	(573) 471-7861
<i>*RCF1or2 = Residential Care; ALF1or2 = Assisted Living; ICF = Intermediate Care; SNF = Skilled Nursing; SCU = Special Memory Care Unit; Medicaid = Medicaid licensed facility</i>	
<b>Benchmark Healthcare of Portageville (SNF-Medicaid)</b> 290 West State Highway 162, PO Box 408, Portageville, MO 63873-	(573) 379-2017
<b>Country View Residential Care (RCF1)</b> 1039 County Road 278, PO Box 3066, Gideon, MO 63848-	(573) 448-5275

# New Madrid County, MO

## Long Term Care Options (Assisted, Skilled, Special Care)

<b>Gideon Care Centers Inc. (RCF2-SNF-Medicaid)</b> 300 4th & Lumbeck, PO Box 197, Gideon, MO 63848-	(573) 448-3505
<b>Golden Living Center (New Madrid) (SNF-SCU-Medicaid)</b> 1050 Dawson Road, New Madrid, MO 63869-	(573) 748-5622
<b>Heritage Gardens of Sikeston (Benchmark Healthcare) (SNF-Medicaid)</b> 3144 State Highway FF, Sikeston, MO 63801-	(573) 471-1174
<b>Hunter Acres Caring Center (SNF-SCU-Medicaid)</b> 628 North West Street, Sikeston, MO 63801-	(573) 471-7130
<b>Miner Nursing Center (SNF-Medicaid)</b> 410 State Highway H, PO Box 430, Sikeston, MO 63801-	(573) 471-7683
<b>Sells Rest Home (RCF2-SNF-SCU-Medicaid)</b> 609 South Railroad Street, Matthews, MO 63867-	(573) 471-7861
<b>Sikeston Convalescent Center (SNF-SCU-Medicaid)</b> 103 Kennedy Drive, Sikeston, MO 63801-	(573) 471-6900
<b>Sikeston Health Care (SNF-SCU)</b> 3144 State Highway FF, PO Box 489, Sikeston, MO 63801-	(573) 471-1175

## Medication Assistance Programs

<b>CLAIM (Community Leaders Assisting the Insured of Missouri)</b> 200 North Keene Street, Suite 101, Columbia, MO 65201-	(573) 817-8300 or (800) 390-3330
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## Money Management - Financial Assistance

<b>Financial Fitness</b> 1226 Linn Street, Suite C, Sikeston, MO 63801-	(573) 471-9737 or (888) 471-9737
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## Physicians (Experience in Dementia - AD)

<b>Brown-Barnum, Dr. Michelle (Genesis Health Care) (Psychiatrist)</b> 1226 Linn Street, Sikeston, MO 63801-	(573) 471-1717
<b>New Madrid Family Clinic</b> 409 Mott Street, New Madrid, MO 63869-	(573) 748-2592
<b>Southeast Missouri Health Network - New Madrid (Family Practice)</b> 421 Line Street, New Madrid, MO 63869-	(573) 748-2592
<b>Southeast Missouri Health Network - Portageville Family Clinic (Family Practice)</b> 314 East Main Street, Portageville, MO 63873-	(573) 379-5929
<b>Tellow, Dr. Riyadh (Neurologist)</b> 807 North Main Street, Sikeston, MO 63801-	(573) 472-1321

## Safety Resources

<b>Alzheimer's Association Comfort Zone (Home Safety (falls-wander-GPS))</b> 225 N. Michigan Ave, Fl. 17, Chicago, IL 60601-7633	(877) 259-4850 or (800) 272-3900
<b>Alzheimer's Association Comfort Zone Check-In (Home Safety (falls-wander-GPS))</b> 225 N. Michigan Ave, Fl. 17, Chicago, IL 60601-7633	(877) 259-4850 or (800) 272-3900
<b>Alzheimer's Association MedicAlert+Safe Return (Home Safety (falls-wander-GPS))</b> MedicAlert Foundation, 2323 Colorado Avenue, Turlock, CA 95382-	(888) 572-8566
<b>Guardian Medical Monitoring (Home Safety (falls-wander-GPS))</b> 18000 West Eight Mile Road, Southfield, MI 48075-	(877) 435-7225

# New Madrid County, MO

## Senior Centers - Nutrition Sites

<b>OAKS (Older Adults Keep Serving) of Portageville</b> 105 East Main Street, Portageville, MO 63873-	(573) 379-3811
<b>OAKS Nutrition Site (New Madrid)</b> 925 Pinnell Drive, New Madrid, MO 63869-	(573) 748-2577
<b>Retired Senior Volunteer Program/RSVP (Caruthersville)</b> 1101 Carleton, PO Box 542, Caruthersville, MO 63830-	(573) 333-1380

## Short Term Respite Care Facilities

<b>TLC Home Services</b> 507 East Cedar, Bertrand, MO 63823-	(573) 683-3713 or (888) 951-5111
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## Transportation Services

<b>Dunklin County Transit</b> 610 North Douglas, PO Box 293, Malden, MO 63863-	(573) 276-5806 or (800) 696-5806
<b>New Madrid City Transit</b> 560 Mott Street, PO Box 96, New Madrid, MO 63869-	(573) 748-5425
<b>Retired Senior Volunteer Program/RSVP (Caruthersville)</b> 1101 Carleton, PO Box 542, Caruthersville, MO 63830-	(573) 333-1380

## Utility Assistance Resources

<b>Energy Crisis Intervention Program</b>	(573) 471-4114
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