



Please Note: We appreciate how important it is that your loved one receives good care. This list is for informational purposes only and is updated annually. Information is based on provider descriptions of their own services and is subject to change. We do not receive any financial compensation from the providers for inclusion on our lists. Furthermore, we cannot guarantee, endorse, or recommend any provider listed. If you notice any resource listed with inaccurate information, please call us so that we may update our records.

Utility Assistance Resources

Program / Contact Info	Assisted By / Qualifications / Eligibility	Brief Description
Dollar More PO Box 66149 Saint Louis, MO 63166-6149 (314) 554-2478	Ameren UE Provides assistance with utility bill payments. (Also have Braille/Large Print Billing, Budget Billing, Deferred Pay Date, Gatekeeper Program, Interpreter Assistance, Medical Equipment Registry, Third Party Notification)	Priority recipients are low-income, elderly, handicapped, or persons with special needs. Call 314-554-2478 to apply.
Energy Plus Program PO Box 66149 Saint Louis, MO 63166-6149 (314) 554-2478	Ameren UE Umbrella of programs to address the special needs of customers.	Elderly, low-income and handicapped customers. Call 314-554-2478 to apply. Search under "Energy Plus Programs" for more information.
Operation Weather Survival (OWS) PO Box 66149 Saint Louis, MO 63166-6149 (314) 554-2478	Ameren UE Provide air conditioning units, minor weatherization, and a list of cooling sites. *Summer months only.	Elderly and low-income customers only. Contact Ameren UE at (314) 535-7607 to apply.
Lifeline-Missouri (888) 294-8422 or (800) 585-7928	AT&T Communications Discount of 50% for Lifeline customers on line connection and a monthly discount on basic service.	Disabled recipient of SSI, Food Stamps, Medicaid, Section 8, TANF, School Lunch programs. Call 1-877-677-0250 to sign up for Lifeline today or print and mail an application from www.att.com (search Lifeline.)
Special Needs Center of SBC (888) 294-8422 or (800) 585-7928	AT&T Communications Array of products that can be purchased for persons with disabilities; ex: Bed Shaker (hearing impaired), Voice Activated Dialers (visually impaired).	Order Info: General 1-800-288-8303; TTY 1-800-536-8890; Fax (888) 654-9219. www.specialneedscenter.com/midwest.html

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Utility Assistance (Catholic Charities) 800 N. Tucker Street Saint Louis, MO 63105- (314) 802-5440 or (866) 802-7155	Catholic Charities-Housing Resource Center Provides utility assistance on a needs basis, when funds are available.	Call Dial-Help Hotline 314-802-5444 or 314-802-5440, Option 2 for more information.
Utility Assistance (So. IL) 7 Vieulex Dr. East Saint Louis, IL 62205- (618) 398-5616	Catholic Urban Programs of Southern Illinois Provided on a funds-available basis.	Call for information. Low income, the elderly and disabled. Help the elderly and disabled that have received final notices and/or those that have had their electric turned off.
Energy Rated Homes 2709 Woodson Road Overland, MO 63114- (314) 863-0015	Community Action Agency of St. Louis County The heating, ventilation and air conditioning is inspected and the home is given an energy rating. Energy mortgages are available, which gives a homebuyer the ability to purchase a higher quality home due to the lower monthly heating/cooling costs.	Call (314) 863-0015, x 427 to apply. Charges may apply for the home inspection.
Energy Services 2709 Woodson Road Overland, MO 63114- (314) 863-0015	Community Action Agency of St. Louis County Alleviates the threat of utility disconnection or restores the utilities. It also includes money management and energy conservation classes, weatherization of homes, minor energy related repairs, repair or installation of furnace and air conditioners.	Must complete LIHEAP application and provide proof of income, residence, social security documentation for everyone in the home, photo ID of customer, current utility bill. St. Louis County residents only.
Winter/Summer Services 2758 Wyoming Saint Louis, MO 63118- (314) 773-5900	EnergyCare Primarily provide weatherizations--window unit air conditioners, heaters, blankets, and plastic window wraps. Provides utility assistance for low-income families. Assistance available on a funds-available basis.	Must meet income regulations and provide proof of income. Home visit may be required. Priority given to the elderly and disabled.
Energy Assistance Program. 929 North Spring Avenue Saint Louis, MO 63108- (314) 613-2200	Human Development Corporation of Metropolitan St. Louis Provides financial assistance for heating/electric bills. Applications for those with head of household 60 of age or older or disabled. Applications can be obtained at any Gateway Center.	St. Louis City residents only. To qualify must provide SS, proof of income, picture ID, and service disconnection notice, or call HDC office at (314) 535-7607 for more information and for the office nearest your home.

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Energy Crisis Intervention Program (HDC) 929 North Spring Avenue Saint Louis, MO 63108- (314) 613-2200	Human Development Corporation of Metropolitan St. Louis Provides financial assistance for utilities.	Determined by local community action agencies: Northeast, Northside, and Southside Gateway Centers. Call to apply.
Customer assistance programs focus primarily on elderly and 720 Olive Street Saint Louis, MO 63101- (800) 887-4173 or (314) 621-6960	Laclede Gas Cold Weather Rule November 1st to March 31st. Heating assistance, Extended Payment Date Program and others.	Must be a residential heating customer not participating in the Budget Billing program or have credit arrangements made. Contact for income requirements.
Dollar Help 720 Olive Street Saint Louis, MO 63101- (800) 887-4173 or (314) 621-6960	Laclede Gas Financial assistance with heating bill payment. (Also have Budget Billing, Extended Payment Date Program, Third Party Notification, Medical Emergencies, Braille/Large Print)	Call Human Development Corporation at 314-535-7607 or the Community Action Agency of St. Louis County Inc. at 314-863-0015 for income requirements and energy assistance.
Elderly and Disabled Assistance 720 Olive Street Saint Louis, MO 63101- (800) 887-4173 or (314) 621-6960	Laclede Gas Registration for elderly and disabled is available for households with at least one member of age 65, or older, or is disabled and cannot leave home without assistance.	Call the Customer Service Department for information on registering.
Energy Wise Dealer Program 720 Olive Street Saint Louis, MO 63101- (800) 887-4173 or (314) 621-6960	Laclede Gas Helps purchase high-efficiency natural gas appliances. Program is financed up to \$10,000 per heating system (limit 4), including some additional appliances, which can be paid back on the monthly gas bill.	Open to credit-qualified residential and commercial customers. 5% down payment is required. Please contact Laclede Gas Customer Service or local heating and cooling contractor for more information.
Insulation Financing Program 720 Olive Street Saint Louis, MO 63101- (800) 887-4173 or (314) 621-6960	Laclede Gas Lends up to \$2000 at 3% yearly interest for home insulation and other energy-saving modifications, ex: storm doors or storm windows.	Must meet standard credit requirements if funds are available. Please call Customer Service to apply.

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WeatherWise Program 720 Olive Street Saint Louis, MO 63101- (800) 887-4173 or (314) 621-6960	Laclede Gas Weatherization kits designed to reduce drafts are installed in customers' homes.	Low-income, elderly, and disabled customers. Call Laclede Gas for income requirements.
Utility assistance for Franklin County, in association with 1902 West Main Street, PO Box Washington, MO 63090- (636) 390-8300	Loving Hearts Outreach Provides utility assistance on a funds-available basis.	Call for information (636-390-8300)
Utility Assistance (LSS) 1150 Hanley Industrial Court Saint Louis, MO 63144- (314) 446-2475	Lutheran Senior Services Benevolent Assistance Provides financial assistance for individuals that are 60 or above or 50 with a disability and have assets less than \$5,000 -- not including one home and other items. One's income must be consumed by everyday needs.	If eligible can receive funds to pay fo durable medical equipment, and utilities. Anyone is eligible to apply. Application must be filled out by a professional or by a LSS staff member.
Low-Income Assistance Program for persons at least 62 2350 Market Street Saint Louis, MO 63103- (314) 768-6200 or (314) 768-6260	Metropolitan Sewer District (MSD) Credit for 50% off the current charges for wastewater and/or stormwater services.	Specific asset and income requirements are on website, as well as downloadable application form. Applicant must be home owner and live at that house.
Utility Assistance (New Life) 1411 Locust Street Saint Louis, MO 63103- (314) 421-3020	New Life Evangelistic Center Assistance with electricity if there is a disconnection notice. Need an appointment-Call first. Must call on Fridays, 8:00 a.m..	Limited resources available and are dispensed on a first come, first served basis.
Utility Assistance (St. Vincent DePaul) 100 N. Jefferson Ave. Saint Louis, MO 63103- (314) 531-2183 or (314) 531-7837	Saint Vincent DePaul Society Provided on a funds-available basis. Call Resource Line- (314) 531-7837 to be referred to church in area of need.	Call for information.

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Utility Assistance (St. Louis) 1130 Hampton Avenue Saint Louis, MO 63139- (314) 646-3000	Salvation Army St. Louis Emergency Assistance Provided on a funds-available basis.	Call (314) 646-3000 for referral to nearest Salvation Army location.
Energy Assistance Program PO Box 6, Old Alton Road Winona, MO 65588- (573) 325-4255	South Central Missouri Community Action Agency Provides financial assistance to low-income households in meeting their heating and cooling costs.	Must be US residents and must not have resources exceeding \$3,000.
Energy Crisis Intervention Program (So Central MO) PO Box 6, Old Alton Road Winona, MO 65588- (573) 325-4255	South Central Missouri Community Action Agency Available to assist families at or below the 125% poverty level to avoid disconnection of utilities (gas or electric, depending on the household's main source of heat).	Program begins in November and families are served on a first come, first served basis. Must provide SS cards for all household residents, proof of income, and disconnection notice.
Utility Assistance (United Way) 910 North 11th Street Saint Louis, MO 63101-1951 (314) 421-4636 or (800) 427-4626	United Way of Greater Saint Louis Provided on a funds-available basis. Services provided on a referral basis to other associated agencies	Call 314-421-4636 if in St. Louis City/County or 800-427-4626 if outside of St. Louis. Also may call 211 for assistance 24 hours 7 days a week including holidays.
Utility Assistance (Madison County IL) 210 William Street Alton, IL 62002- (618) 463-1906	Urban League (Madison County) Provided on a funds-available basis.	Call for information.
Utility Assistance (St. Clair County IL) 1401 East Broadway East Saint Louis, IL 62201- (618) 274-1150	Urban League (St. Clair County Division) Provided on a funds-available basis.	Call for information. Assists low income seniors, households w/children, persons with disabilities.

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Utility Assistance for St. Louis City 3701 Grandel Square Saint Louis, MO 63108- (314) 615-3654	Urban League (St. Louis City Division) Provides utility assistance on a funds-available basis.	Call for information. Assists low income seniors, households w/children, persons with disabilities.
Utility Assistance for St. Louis County 8960 Jennings Station Road Saint Louis, MO 63136- (314) 388-9840	Urban League (St. Louis County Division) Provides utility assistance on a funds-available basis	Assists low income seniors, households w/children, persons with disabilities. Call for requirements.