



Please Note: It is important that your loved one receive quality care. The information is based on the provider's description of their own services. We cannot guarantee, endorse, or recommend any provider listed and the information may change without notice. This is an informational list only and we update it regularly. Through our 24-hour Helpline and Care Consultation program, we have the skills to coach you on how to use these resources and how to make them successful for your situation. We can help you know when it's relevant and how to be a good consumer of the resource. Call one of our experts today. Furthermore, if you notice any resource listed with inaccurate information, please let us know.

Washington County, IL

Adult Day Services

*RCF1or2 = Residential Care; ALF1or2 = Assisted Living; ICF = Intermediate Care; SNF = Skilled Nursing;
SCU = Special Memory Care Unit; Medicaid = Medicaid licensed facility

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| Friendship Manor Health Care (SNF-SCU-Medicaid) 485 South Friendship Drive, Nashville, IL 62263- | (618) 327-3041 |
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Aging Resources (Regional)

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|---|----------------------------------|
| Area Agency on Aging of Southwestern Illinois 2365 Country Road, Belleville, IL 62221- | (618) 222-2561 or (800) 326-3221 |
| Illinois Department of Human Service - Helpline | (217) 557-1601 or (800) 843-6154 |
| Illinois Department on Aging (Elderly Abuse/Neglect) 421 East Capitol Avenue, Springfield, IL 62701-8966 | (217) 785-3356 or (800) 252-8966 |
| Illinois Dept. of Human Services/Bureau of Cust. Inquiry & Assist. 110 North Jefferson Street, Jerseyville, IL 62052- | (800) 843-6154 |
| Respite (Caregiver Support Program) - SIVNA 7 Executive Woods, Swansea, IL 62226- | (618) 236-5863 or (800) 642-5429 |
| Senior HelpLine (Illinois Dept. on Aging) 421 East Capitol Avenue, 100, Springfield, IL 62701-1789 | (217) 524-6911 or (800) 252-8966 |
| Veterans Affairs (Illinois Department of) 833 South Spring Street, PO Box 19432, Springfield, IL 62794-9432 | (217) 782-6641 |
| Veterans Service Office (St. Clair County) 10 South Jackson Street, Suite 102, Belleville, IL 62226- | (618) 233-5140 |

Attorneys and Legal Services

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| Guardianship & Advocacy Commission (Attorney at Law) 4500 College Avenue, Suite 100, Alton, IL 62002- | (618) 474-5503 |
| Land of Lincoln Legal Assistance Foundation (East St. Louis) (Attorney at Law) 8787 State Street, Suite 101, East Saint Louis, IL 62203- | (618) 398-0958 |
| Senior Citizens Consumer Fraud Helpline (IL Attorney General) | (800) 243-5377 |
| Stevenson, Joanne T. (Lackey & Stevenson, PC) (Attorney at Law) 331 East Broadway, Centralia, IL 62801- | (618) 532-1975 |
| Washington County Senior Services (Okawville) 305 North Nashville Street, PO Box 369, Okawville, IL 62271- | (618) 243-6533 |

Community Organizations - Other Helpful Services

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| B.C.M.W. PO Box 729, Centralia, IL 62801- | (618) 532-4602 |
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Washington County, IL

Community Organizations - Other Helpful Services

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|---|----------------------------------|
| Division of Insurance (Illinois) 320 West Washington, 5th floor, Springfield, IL 62767-0001 | (217) 782-4515 or (800) 548-9034 |
| Programs & Services for Older Persons (SW IL College)--Main Office 201 North Church Street, Belleville, IL 62220- | (618) 234-4410 or (800) 222-5131 |

Counseling - Mental Health

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|---|----------------------------------|
| Call for Help, Inc. 9400 Lebanon Road, Edgemont, IL 62203- | (618) 397-0963 or (618) 397-0968 |
| DMH Region 5 South 1000 North Main Street, Anna, IL 62906- | (618) 833-8266 |
| Harmony Washington County Hospital, 705 South Grand Avenue, Nashville, IL 62263- | (618) 327-2679 |
| Programs & Services for Older Persons (SW IL College)--Main Office 201 North Church Street, Belleville, IL 62220- | (618) 234-4410 or (800) 222-5131 |
| Washington County Vocational Workshop 781 East Holzhauer Drive, Nashville, IL 62263- | (618) 327-3348 or (618) 327-4461 |

Crisis Intervention Services

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| Call for Help, Inc. 9400 Lebanon Road, Edgemont, IL 62203- | (618) 397-0963 or (618) 397-0968 |
| Washington County Vocational Workshop 781 East Holzhauer Drive, Nashville, IL 62263- | (618) 327-3348 or (618) 327-4461 |

Elder Care Consultants (GCM, Advocates, Home Eval)

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| Veterans Home Care, LLC 11861 Westline Industrial Drive, Suite 750, Saint Louis, MO 63146-3325 | (314) 514-2444 or (877) 390-6377 |
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Equipment Providers - Medical Supplies

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|---|----------------------------------|
| Alzheimer's Store, The 3197 Trout Place Road, Cumming, GA 30041- | (800) 752-3238 or (678) 947-4001 |
| CapTel 450 Science Drive, Madison, WI 53711- | (888) 269-7477 |
| Family Care Medical 1008 Broadway, Highland, IL 62249- | (618) 654-1375 |
| FOX Medical (Durable Medical Equipment) 1832 Vandalia Street, Collinsville, IL 62234- | (618) 345-0649 or (800) 624-4806 |

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| Independent Living Aids, Inc. 200 Robbins Lane, Jericho, NY 11753- | (516) 937-1848 or (800) 537-2118 |
| Independent You 434 Springfield Pike, Cincinnati, OH 45215- | (513) 761-1866 or (877) 463-3968 |
| MediEquip - Fairview Heights 22 Lincoln Highway, Fairview Heights, IL 62208- | (618) 622-9800 or (800) 863-2619 |
| Romedic 300 West Chestnut Street, PO Box 388, Suite B, Ephrata, PA 17522- | (636) 295-1104 or (888) 625-4343 |

Washington County, IL

Equipment Providers - Medical Supplies

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|---|----------------|
| Woodbury Products, Inc., - Catalogue Department 250, Island Park, NY 11558- | (800) 777-1111 |
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Home Delivered Meals

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| Area Agency on Aging of Southwestern Illinois 2365 Country Road, Belleville, IL 62221- | (618) 222-2561 or (800) 326-3221 |
| B.C.M.W. PO Box 729, Centralia, IL 62801- | (618) 532-4602 |
| Southwestern Illinois VNA 7 Executive Woods Court, Swansea, IL 62216- | (618) 236-5863 or (800) 642-5429 |
| Washington County Senior Services (Okawville) 305 North Nashville Street, PO Box 369, Okawville, IL 62271- | (618) 243-6533 |

Hospice Agencies

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|---|----------------------------------|
| Family Hospice of Belleville 5110 West Main Street, Bellevue, IL 62226- | (618) 277-1800 |
| Heartland Home Health Care and Hospice [IL] 333 Salem Place, Suite 165, Fairview Heights, IL 62208- | (618) 632-0304 |
| Hospice of Southern Illinois 305 South Illinois Street, Belleville, IL 62220- | (618) 235-1703 or (800) 233-1708 |
| SSM Home Care/Hospice (Good Samaritan) 605 North 12th Street, Mount Vernon, IL 62864- | (618) 241-1621 or (618) 241-1679 |
| VNA-TIP Hospice (Centralia) VNA-TIP Healthcare, Inc., 1809 West McCord Street, Centralia, IL 62801- | (618) 532-7587 or (800) 362-2610 |

Hospitals - Medical Centers

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|---|----------------|
| Washington County Hospital 705 South Grand Avenue, Nashville, IL 62263- | (618) 327-8236 |
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In-Home Agencies (Companion - Private Duty)

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|---|----------------------------------|
| Anchor Home Health Care 10 Glen Ed Professional Park, Glen Carbon, IL 62034- | (618) 659-2273 or (800) 526-4086 |
| Clarice's Home Care Service 320 West Broadway, Steeleville, IL 62288- | (618) 939-4241 |
| Gentiva Health Services 16 North Bronze Pointe, Suite A, Belleville, IL 62226- | (618) 234-6995 |
| Health Care Hotline (IL Attorney General) | (877) 305-5145 |
| Lifestyle Options Inc. 999 North Plaza Drive, Suite 790, Schaumburg, IL 60173- | (847) 240-7330 or (888) 342-4636 |
| Maxim Healthcare Services (Fairview Heights) 331 Salem Place, Suite 115, Fairview Heights, IL 62208- | (618) 628-7551 or (800) 864-2345 |
| Mederi Caretenders Home Health (Swansea) 216 West Point Drive, Suite D, Swansea, IL 62226- | (618) 277-8899 or (800) 451-3612 |
| Programs & Services for Older Persons (SW IL College)--Main Office 201 North Church Street, Belleville, IL 62220- | (618) 234-4410 or (800) 222-5131 |

Washington County, IL

In-Home Agencies (Companion - Private Duty)

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|--|----------------------------------|
| Southwestern Illinois VNA 7 Executive Woods Court, Swansea, IL 62216- | (618) 236-5863 or (800) 642-5429 |
| SSM Home Care/Hospice (Good Samaritan) 605 North 12th Street, Mount Vernon, IL 62864- | (618) 241-1621 or (618) 241-1679 |
| VNA-TIP Private Duty VNA-TIP Healthcare, Inc., 1809 West McCord Street, Centralia, IL 62801-5838 | (618) 545-0138 or (800) 642-6099 |

Law Enforcement Agencies

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|---|----------------|
| Illinois State Police - District 13 1391 South Washington Street, DuQuoin, IL 62832- | (618) 542-2171 |
| Nashville (IL) Police Department 875 South Mill Street, Nashville, IL 62263- | (618) 327-8232 |
| Okawville (IL) Police Department 305 North Front Street, Okawville, IL 62271- | (618) 243-6121 |
| Wamac (IL) Police Department 361 East 17th Street, Centralia, IL 62801- | (618) 532-4777 |
| Washington County (IL) Sheriff's Department 245 North Kaskaskia, Nashville, IL 62263- | (618) 327-8273 |

Long Term Care Information and Quality of Care Assistance

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| Area Agency on Aging of Southwestern Illinois 2365 Country Road, Belleville, IL 62221- | (618) 222-2561 or (800) 326-3221 |
| Illinois State Long Term Care Ombudsman (Sally Petrone) 421 East Capitol Avenue, 100, Springfield, IL 62701- | (217) 785-3143 or (800) 252-8966 |
| Land of Lincoln Ombudsman Program 8787 1st Street, Suite 101, East Saint Louis, IL 62201- | (618) 398-0958 or (800) 644-1221 |
| Nursing Home Hotline 525 West Jefferson, Springfield, IL 62761- | (217) 785-0321 or (800) 252-4343 |

Long Term Care Options (Assisted, Skilled, Special Care)

**RCF1or2 = Residential Care; ALF1or2 = Assisted Living; ICF = Intermediate Care; SNF = Skilled Nursing;
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| Aviston Countryside Manor (SNF-Medicaid) 450 West First Street, Aviston, IL 62216- | (618) 228-7615 |
| Friendship Manor Health Care (SNF-SCU-Medicaid) 485 South Friendship Drive, Nashville, IL 62263- | (618) 327-3041 |

Money Management - Financial Assistance

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|---|----------------|
| Illinois Dept. of Human Services/Bureau of Cust. Inquiry & Assist. 110 North Jefferson Street, Jerseyville, IL 62052- | (800) 843-6154 |
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Safety Resources

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| Alzheimer's Association Comfort Zone (Home Safety (falls-wander-GPS)) 225 N. Michigan Ave, Fl. 17, Chicago, IL 60601-7633 | (877) 259-4850 or (800) 272-3900 |
| Alzheimer's Association Comfort Zone Check-In (Home Safety (falls-wander-GPS)) 225 N. Michigan Ave, Fl. 17, Chicago, IL 60601-7633 | (877) 259-4850 or (800) 272-3900 |

Washington County, IL

Safety Resources

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|---|----------------|
| Alzheimer's Association MedicAlert+Safe Return (Home Safety (falls-wander-GPS)) MedicAlert Foundation, 2323 Colorado Avenue, Turlock, CA 95382- | (888) 572-8566 |
| Guardian Medical Monitoring (Home Safety (falls-wander-GPS)) 18000 West Eight Mile Road, Southfield, MI 48075- | (877) 435-7225 |

Senior Centers - Nutrition Sites

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|---|----------------------------------|
| Area Agency on Aging of Southwestern Illinois 2365 Country Road, Belleville, IL 62221- | (618) 222-2561 or (800) 326-3221 |
| Programs & Services for Older Persons (SW IL College)--Main Office 201 North Church Street, Belleville, IL 62220- | (618) 234-4410 or (800) 222-5131 |
| Washington County Senior Services (Okawville) 305 North Nashville Street, PO Box 369, Okawville, IL 62271- | (618) 243-6533 |

Transportation Services

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|---|----------------------------------|
| Area Agency on Aging of Southwestern Illinois 2365 Country Road, Belleville, IL 62221- | (618) 222-2561 or (800) 326-3221 |
| Illinois Department of Transportation 2300 South Dirksen Parkway, Springfield, IL 62764- | (217) 782-7820 or (800) 452-4368 |
| Programs & Services for Older Persons (SW IL College)--Main Office 201 North Church Street, Belleville, IL 62220- | (618) 234-4410 or (800) 222-5131 |
| South Central Transit 1616 East McCord, Centralia, IL 62801- | (618) 532-8076 or (800) 660-7433 |
| Washington County Senior Services (Okawville) 305 North Nashville Street, PO Box 369, Okawville, IL 62271- | (618) 243-6533 |