

Dear Alzheimer's Association Support Group Participant:

Thank you for attending an Alzheimer's Association Support Group. You are one of thousands of people in Illinois who have visited a support group this year, and we hope that this group has been helpful to you.

You may wonder why we ask you to sign in and provide us with your name, address and other information, and what we do with it. First of all, do know that all employees of the Alzheimer's Association sign a confidentiality agreement and are well informed regarding the importance of confidentiality. We take this seriously and do not share information internally or externally except when absolutely necessary.

Our business rules state that no one is solicited for donations unless they have given a donation in the past, participated in an Alzheimer's Association fundraiser, or had some kind **of financial transaction** with the Alzheimer's Association. An example of this last point would be if you attended an education event that includes a registration fee, such as a conference. Attending a support group will not trigger fundraising appeals. If you should receive a fundraising appeal from us due to a donation or financial transaction and wish to be removed from this list, you can call our Helpline at 800-272-3900 to make this request.

So, why do we need your information? The primary reason is for grant reports. Funders today want more information than raw numbers. They may want to know the age of our average participant, the gender mix, the ethnicity data, or the city or county where they reside. We collect some of this information through the support group sign-in and roster, and some through occasional surveys.

In the future, we may send surveys regarding the support group to you via email. At this time we send them to the support group facilitator via USPS to distribute at groups. These surveys help us to continuously improve our support group program and also provide us with additional demographic information needed for grants. As always, your survey answers will remain confidential.

Thank you for attending an Alzheimer's Association support group. Should you have any questions or other needs, feel free to contact our Helpline. We are here to offer you resources, information and support, 24 hours a day, 7 days a week.

Sincerely,



Melissa Tucker

Director, Helpline and Support Services

Greater Illinois Chapter

Bloomington

207 S. Prospect Road, Ste. 1, Bloomington, IL 61704
309 662 8392 p 309 664 0495 f
217 351 1726 p (Champaign)

Joliet

850 Essington Road, Ste. 200, Joliet, IL 60435
815 744 0804 p 815 773 7340 f

Carbondale

320 E. Walnut Street, Ste. A, Carbondale, IL 62901
618 985 1095 p 618 549 2362 f

Rockford

1111 S. Alpine Road, Ste. 307, Rockford, IL 61108
815 484 1300 p 815 484 9286 f

Chicago

8430 W. Bryn Mawr, Ste. 800, Chicago, IL 60631
847 933 2413 p 773 444 0930 f

Springfield

2309 W. White Oaks Drive, Ste. E, Springfield, IL 62704
217 726 5184 p 217 726 5185 f