

Security and Privacy Policy

The Alzheimer's Association of Southeastern Wisconsin Chapter ("Chapter") uses industry-leading Secure Sockets Layer (SSL) technology to keep your personal information as secure as possible. The Chapter helps to protect your information by working with a credit card transaction partner that provides a secure and safe online environment. When you submit your credit card, that transaction is encrypted using SSL encryption to prevent your credit card information from being seen as it travels through the Internet to our servers. We take every precaution to assure that your data is maintained accurately and that we use your information within the parameters that you specify.

The Chapter will never sell, trade, or rent your personal information to other individuals or companies. The information that you provide is used to complete your inquiry, request, order, or donation. We collect email address and other personal information only when you provide it to us. If you provide us with information, you are giving us explicit permission to use that information to fulfill your inquiry, request, order, or donation.

We may also use that information to contact you to provide information about the Alzheimer's Association activities, programs, development opportunities, products, and special events that may interest you. When we provide you with such information by email, mail, or phone, you will always have an opportunity to decline further communication. If you decide to opt-out of e-mail correspondence, please reply to the contact specified in the e-mail so that we can remove you from the list that contains your name. If you would like to opt-out of phone or mail correspondence, please call our office at (414) 479-8800 so your name can be removed from our mail and/or phone lists.

Purchase, Cancellation & Refund Policy

Donations

Donations are non-refundable.

Education Program and Conference Registrations

Registration is not guaranteed until payment is received. Courses may be subject to changes. Refund requests for education program and conference registrations will vary and are subject to the individual program or events cancellation and refund policy. This information may be found on the registration information materials. Payments will be refunded if the course is cancelled by the Chapter and in that case, the Chapter will have no further liability to the participant. Registrations remain valid if the course has to be postponed.

Special Event Tickets

Ticket purchases are non-refundable. In the case of event cancellation for any reason, refund requests will be reviewed on a case by case basis.

Merchandise

All sales are final.